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Madriaga, Manuel, Hanson, Katie, Heaton, Caroline, Kay, Helen, Newitt, Sarah and Walker, Ann

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# Barriers for all?: Disabled and nondisabled student learning and assessment experiences at one UK University

#### Widening Participation Policy Unit (WPPU)

Delivered by Manny Madriaga 17 April 2009



SHARPENS YOUR THINKING

### all about the evidence

- identify an evidence base, through the provision of statistical information to inform policy change
- DIUS suggests commissioning research into comparative progression rates for disabled and nondisabled students



 Investigate the learning, teaching and assessment (LTA) experiences of students wanting to know whether there are differences between students in their perceptions of their LTA experiences by disability status



- Analysis of quantitative data student achievement within the year (institutional data)
- Analysis of quantitative and qualitative data the student experience of LTA survey\* (done) and individual interviews (done)
  - \* amended version of ESRC award RES-139-25-0135: see Healey *et al.* 2006; Fuller *et al.* forthcoming, RoutledgeFalmer)



 In keeping with the requirement to analyse both quantitative and qualitative data a matched participant sample of students both with and with no known impairments were sent a postal questionnaire.



#### **Survey Participants**

Randomly selected 50% of disabled students. Matched by:

- age (under 21, 21-30, 31+),
- ethnicity (White, BME),
- year of study (first year, continuing),
- and gender (male, female)

with 2 non-disabled students.

(668 disabled and 1336 non-disabled students)



#### **Survey respondents**

- So survey sent to just over 2000 undergraduate students (Spring 2008)
- 484 completed questionnaires (172 from disabled students and 312 from students with no known disability)
- No major differences between the 'perfect match responses' and 'all' responses so all responses used.
- Recorded responses on 'Teleform' and analysed in SPSS / NVivo.



Attainment Results

- An average mark was created for each student in the sample using individual module marks and taking into consideration the module credit weight.
- Analysed using a Univariate ANOVA
- Disability status being the independent variable and average mark the dependant variable



| Disability Status          | <u>Average Mark</u> |
|----------------------------|---------------------|
| No known disability        | 59.35*              |
| Disabled with support      | 57.67               |
| SLDs with support          | 56.45               |
| Declared disability or SLD | 54.22*              |
| with no support            |                     |

 Only the difference between the mean results of students with no known disability and those who declared disability or SLD but had no learning contract is significant (p=<.05)</li>

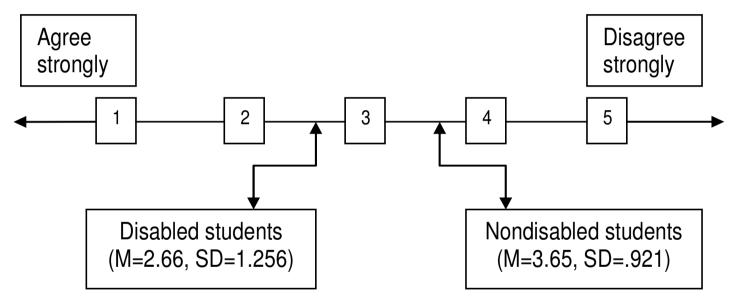


Number and percentage of disabled students returning questionnaires by disability type

|   | No. of   | % of disabled |  |
|---|----------|---------------|--|
|   | students | participants  |  |
| specific learning difficulties, (e.g. dyslexia)     | 81       | 47.1          |  |
| unseen disabilities e.g., (e.g. diabetes, epilepsy, | 25       | 14.5          |  |
| asthma)   |          |               |  |
| mental health difficulties                          | 16       | 9.3           |  |
| Deaf/hearing impairments,                           | 11       | 6.4           |  |
| Blind/partially sighted                             | 6        | 3.5           |  |
| multiple disabilities                               | 6        | 3.5           |  |
| Autistic spectrum disorder/ Asperger syndrome       | 5        | 2.9           |  |
| Wheelchair users/mobility problems                  | 2        | 1.2           |  |
| other disabilities                                  | 19       | 11            |  |
| Unrecorded disability                               | 1        | 0.6           |  |
| Total   | 172      | 100           |  |

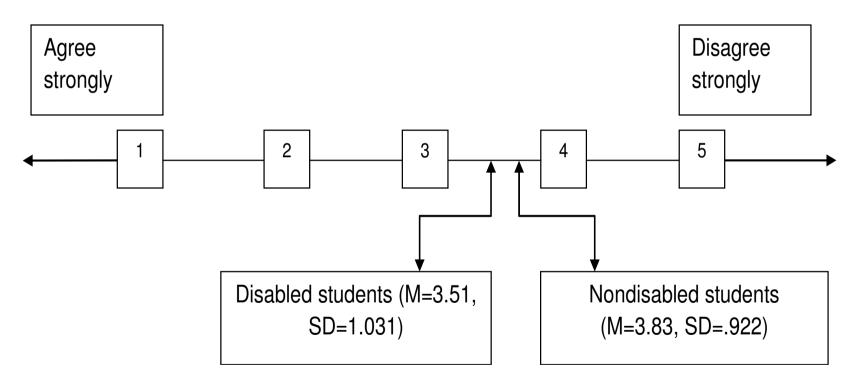


I frequently have difficulties in taking notes



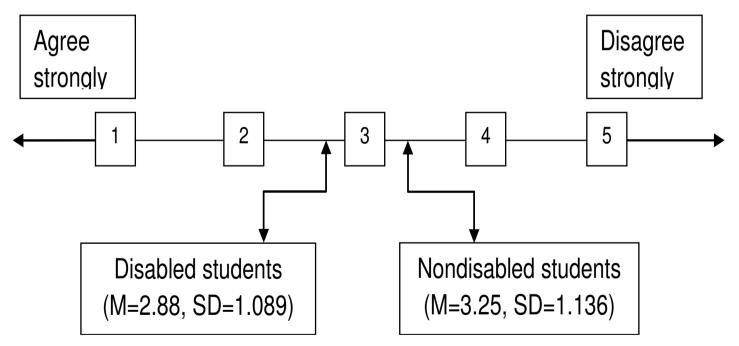


I frequently have difficulties hearing the lecturer



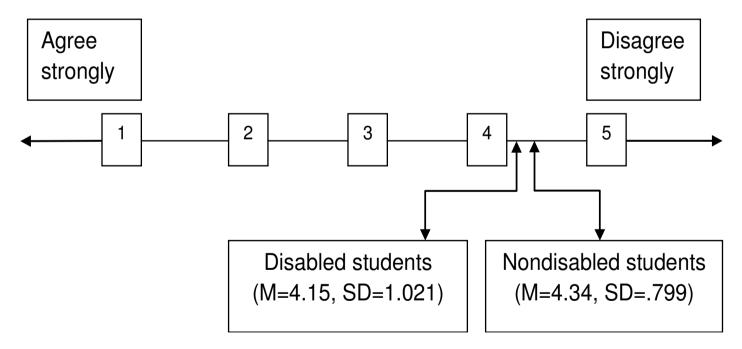


I have experienced difficulty reading course materials because we are not given enough time



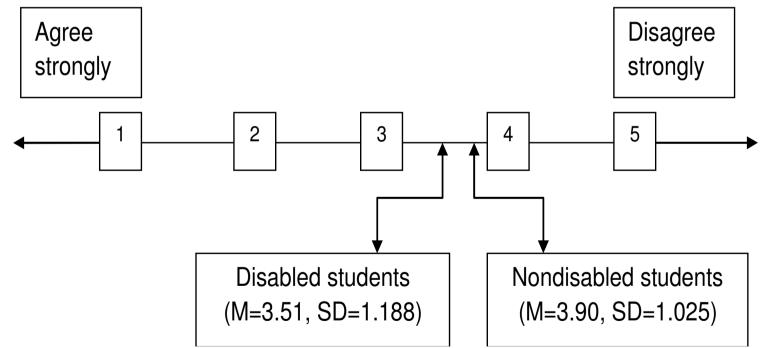


I have experienced some difficulty with physical access to the building



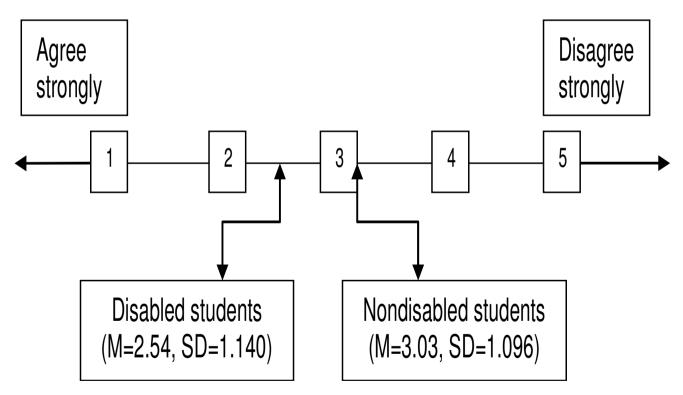


I have experienced some difficulty with handouts and other materials not being in an appropriate format



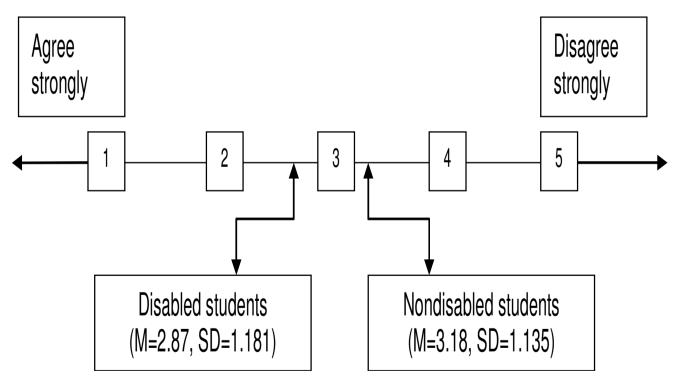


I have problems writing continuously in exams





I have had some difficulties when giving oral presentations





I sometimes experience difficulty with my literacy skills (spelling, grammar, etc.).

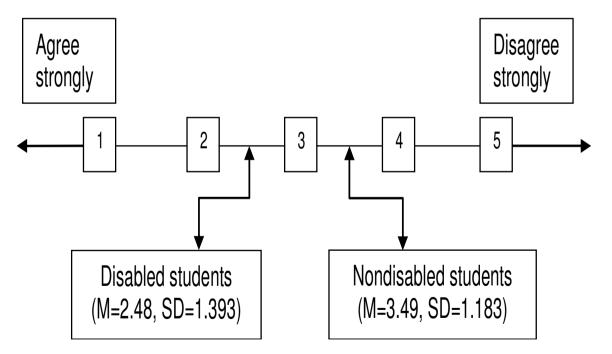




Table 4. Means scores for disabled and nondisabled students for the following statements ranked by eta squared (from least to most)\*

| Questionnaire statement                                      | Disabled     | Nondisabled  | Eta <sup>2</sup> |
|--|--------------|--------------|------------------|
| (5=Disagree strongly ↔ 1=Agree strongly)                     | sample       | sample       |                  |
|  | group        | group        |                  |
| The feedback on my work helps to clarify things that I       | 3.46         | 3.47         | .00003           |
| haven't fully understood                                     | (SD = .959)  | (SD = .970)  |                  |
| My lecturers make a real effort to understand difficulties I | 3.32         | 3.30         | .00005           |
| may be having with my work                                   | (SD = .985)  | (SD = .917)  |                  |
| I have had difficulty due to lectures, seminars, workshops   | 3.67         | 3.69         | .00007           |
| interfering with meal times**                                | (SD = 1.039) | (SD = 1.060) |                  |
| My lecturers give me helpful feedback on my progress         | 3.35         | 3.33         | .00011           |
|  | (SD = .959)  | (SD = .931)  |                  |
| The feedback on my work helps me to improve my ways of       | 3.66         | 3.63         | .0003            |
| learning and studying  | (SD = .848)  | (SD = .910)  |                  |
| My lecturers have been helpful when I have approached        | 3.83         | 3.78         | .0005            |
| them about difficulties with my studies                      | (SD = .892)  | (SD = .913)  |                  |
| I find some teaching staff uncooperative**                   | 3.25         | 3.18         | .00067           |
|  | (SD = 1.226) | (SD = 1.168) |                  |
| My lecturers make it clear, right from the start, what they  | 3.26         | 3.31         | .00068           |
| expect from me   | (SD = .916)  | (SD = .926)  |                  |
| My lecturers normally give me useful comments on my work     | 3.42         | 3.35         | .001             |
|  | (SD = .995)  | (SD = .941)  |                  |
| My lecturers give me plenty of examples and illustrations to | 3.42         | 3.50         | .00157           |
| help with my understanding                                   | (SD = .924)  | (SD = .847)  |                  |



 'Missed first semester exams and occasional lectures and seminars in second semester due to medical reasons' (1st year history nondisabled student).



- 'I find it hard to read and keep log of information that I'm reading. I may have to read the documents over and over again' (1st year business and marketing nondisabled student).
- 'I find it really difficult to write to the expected level and find I struggle as I don't understand what I am reading and had to read over and over and over again and there isn't enough time' (*sic*) (2nd year nursing nondisabled student).



Concluding thoughts:

- We found evidence to suggest that disabled students who disclose and get learning support. do just as well as academically as nondisabled students.
- At the same time, there is a significant statistical difference in attainment between nondisabled students and disabled students without support.



Concluding thoughts:

- ... not just the responsibility of student services, particularly disabled student support teams
- Using this kind of evidence is 'ammo' to influence institutional change



#### Also...

By contrasting the two student experiences, we wanted to show that difficulties and challenges in learning and assessment are not only the reserve of a 'disabled student support' agenda. All students will benefit from a disabled student support, or inclusive practice, agenda that does not necessitate discriminating between disabled and nondisabled students (Waterfield et al. 2006).





Contact details:

Dr Manny Madriaga Research Fellow Widening Participation Policy Unit Sheffield Hallam University <u>M.Madriaga@shu.ac.uk</u>

