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Mobile phones in the library at the University of Huddersfield

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SCONUL 2010 Conference



QR Codes

T & L project 2009-2010

2D codes accessed using users' own mobile phones

Linking users to context appropriate help

Embedding videos into the physical world



Text Tips & Tricks

UC&R Innovation Award 2009

Series of tips by text message in Autumn term 2009

Pilot service to supplement inductions

'Opt-in' offered in library inductions



Focus Groups

LIRG Research Award 2009

Examined what mobile friendly services students wanted

Looked at 'acceptable behaviour' from library service

Students happy to receive text messages on opt-out basis, on condition messages are seen as 'useful'

Top 5 services wanted were:

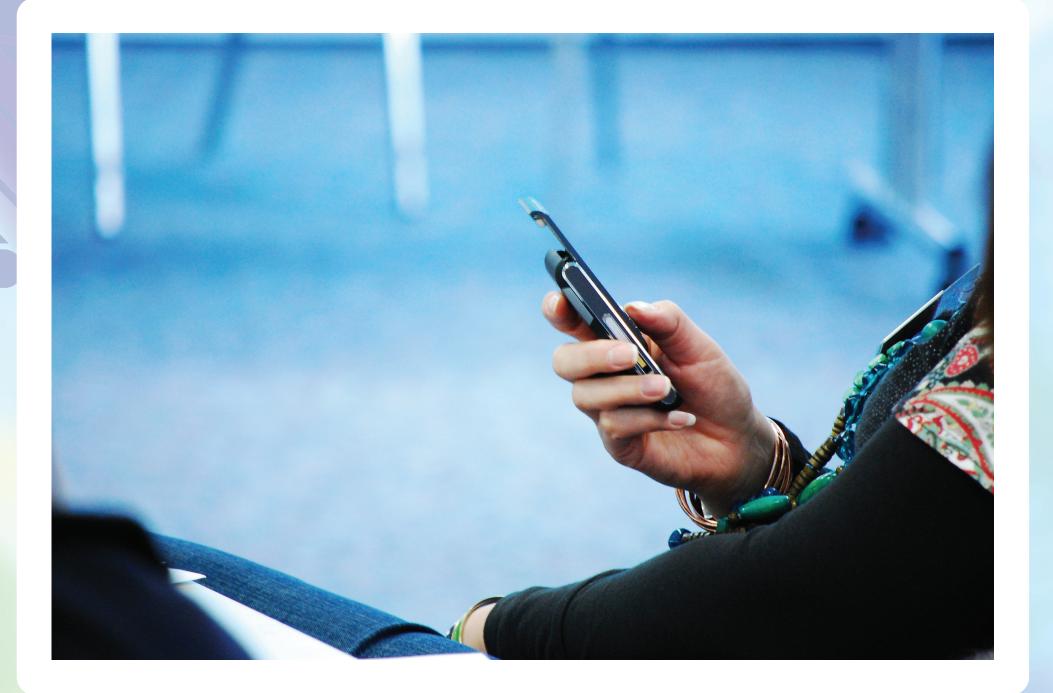
Reminders via SMS

Mobile friendly search tools

Renewals via SMS

Mobile friendly web pages

Help via SMS





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