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Inspiring International Student Engagement

Establishing and Embedding customised support structures

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Presentation Overview



- Programme Background
- Business School Context

- Programme Aims
- 3 Key Areas of Support
- Programme Rationale
- Academic & Language Support (incl. School Partnership Model)

 Engagement through complementary support (incl. University Partnership Model)

Current Research









Programme Background



- Rapid change and growth since 2010

- 27% international, non-native speakers

- International students of 61 different nationalities (UG & PGT)

Challenges



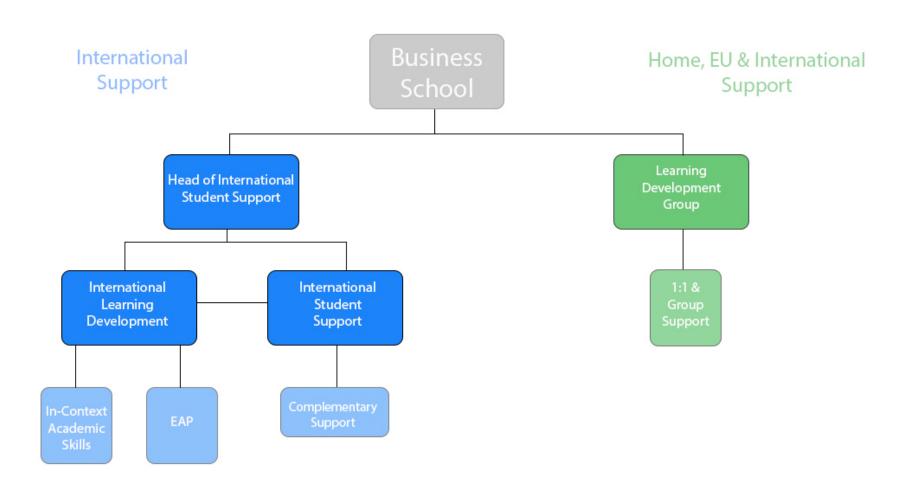






Business School Context













Programme Aims



To enable students to

- develop understanding of UK university life and study
- develop academic skills
- develop language skills to an advanced level
- become successful and independent learners
- increase self-confidence
- integrate and communicate with staff and peers
- connect with university wide departments and services









3 Key Areas of Support



Social Needs

Includes:

- integration with University
- social life
- friendships
- personal time

Academic Needs

Includes:

- understanding UK HE conventions
- fulfilling academic potential
- developing language and communication skills

Support Needs

Includes:

- personal issues
- University procedures
- available resources









Programme Rationale



- Multifarious support needs

(Bartram, 2008; Coates, 2005; Pelletier, 2003)

- Students as partners

(Fredericks et al., 2004; Kay et al., 2010)

- Contextualised support

(Bevevino et al., 1999; Cavazos el al., 2010; Hamilton, 2013; Kasper, 1997; Perin, 2011; Song, 2006)

- Critical thinking

(Bevevino et al., 1999; Hung, 2013; Shaheen, 2016)

- Focus on process

(Eraut, 2004; Gill, 2007; Haskell, 2001; James, 2014; Masika & Jones, 2016; McCulloch, 2009)

- Scaffolded Support

(Vygotsky, 1978)

- Self-regulated learning

(Nilson, 2013; Schunk & Zimmerman, 2012; Zimmerman, 1986, 1989)









Programme Rationale Continued



- Academic language and understanding of task (Byrne & Harvey, 2015; Canesco & Byrd, 1989)
- Contextualised academic writing (Hyland & Hamp-Lyons, 2002; Sloan & Porter, 2009; Wingate, 2006)
- Feedback (Burns & Foo, 2012)
- Preparation for the demands of academic writing (Moore & Morton, 2005)
- Students' perspectives (Basturkmen & Lewis, 2002)









Academic Support Provision



- Various entry points

- Compulsory timetabled sessions

- Student-centred & student-led

- Assignment focussed









Language Support Provision



- Compulsory academic writing diagnostic

- Compulsory timetabled sessions

- Tiered sessions

- Termly progression diagnostics



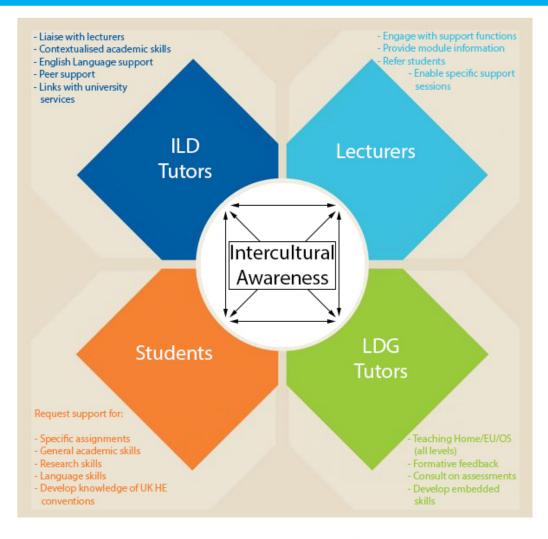






Business School Partnership Model













Enabling Engagement via Complementary Support



Social Needs

- campus events
- engagement projects
- SU & society collaboration

Academic Needs

 ILD admin/logistical support

Support Needs

- campus wide support networks
- signposting
- visible contact point
- lead on 'international matters'









Maintaining Balance

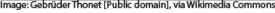




Social Needs

Academic Needs

Support Needs











Failing to maintain balance...



Failing to maintain a balance between needs can leave an international student feeling overwhelmed and unable to engage.



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University Partnership Model













Current Research



Evaluate International Students' Learning Transfer from International Learning Development sessions to course assigments

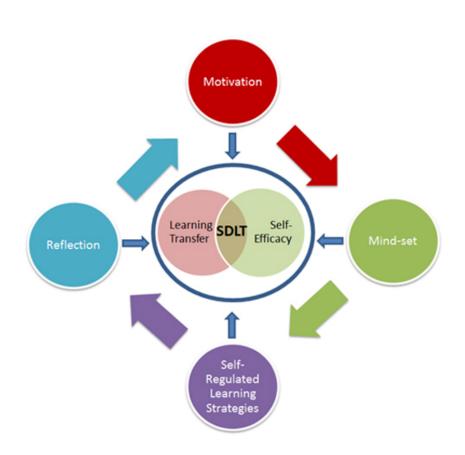














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