

University of Huddersfield Repository

Thomas, Jo, Rygiel, Kinga and Horsfall, Sam

Inspiring international student engagement: establishing and embedding customised support structures

Original Citation

Thomas, Jo, Rygiel, Kinga and Horsfall, Sam (2016) Inspiring international student engagement: establishing and embedding customised support structures. In: RAISE 2016 – 'Excellence' in Student Engagement, 8th-9th September 2016, Loughborough University, UK. (Unpublished)

This version is available at http://eprints.hud.ac.uk/id/eprint/32413/

The University Repository is a digital collection of the research output of the University, available on Open Access. Copyright and Moral Rights for the items on this site are retained by the individual author and/or other copyright owners. Users may access full items free of charge; copies of full text items generally can be reproduced, displayed or performed and given to third parties in any format or medium for personal research or study, educational or not-for-profit purposes without prior permission or charge, provided:

- The authors, title and full bibliographic details is credited in any copy;
- A hyperlink and/or URL is included for the original metadata page; and
- The content is not changed in any way.

For more information, including our policy and submission procedure, please contact the Repository Team at: E.mailbox@hud.ac.uk.

http://eprints.hud.ac.uk/



Inspiring International Student Engagement

Establishing and Embedding customised support structures

Jo Thomas, Kinga Rygiel, Sam Horsfall International Student Development University of Huddersfield Business School









Presentation Overview



- Programme Background
- Business School Context
- Programme Aims
- 3 Key Areas of Support
- Programme Rationale
- Academic & Language Support (incl. School Partnership Model)
- Engagement through complementary support (incl. University Partnership Model)

- Current Research











- Rapid change and growth since 2010

- 27% international, non-native speakers

- International students of 61 different nationalities (UG & PGT)

- Challenges













Inspiring tomorrow's professionals







THE OUTEN'S AWAR



- To enable students to
- develop understanding of UK university life and study
- develop academic skills
- develop language skills to an advanced level
- become successful and independent learners
- increase self-confidence
- integrate and communicate with staff and peers
- connect with university wide departments and services











3 Key Areas of Support



Social Needs

Includes:

- integration with University
- social life
- friendships
- personal time

Academic Needs

Includes:

- understanding UK HE conventions
- fulfilling academic potential
- developing language and communication skills

Support Needs

Includes:

- personal issues
- University procedures
- available resources









Programme Rationale



- Multifarious support needs

(Bartram, 2008; Coates, 2005; Pelletier, 2003)

- Students as partners

(Fredericks et al., 2004; Kay et al., 2010)

- Contextualised support

(Bevevino et al., 1999; Cavazos el al., 2010; Hamilton, 2013; Kasper, 1997; Perin, 2011; Song, 2006)

- Critical thinking

(Bevevino et al., 1999; Hung, 2013; Shaheen, 2016)

- Focus on process

(Eraut, 2004; Gill, 2007; Haskell, 2001; James, 2014; Masika & Jones, 2016; McCulloch, 2009)

- Scaffolded Support

(Vygotsky, 1978)

- Self-regulated learning

(Nilson, 2013; Schunk & Zimmerman, 2012; Zimmerman, 1986, 1989)







Programme Rationale Continued



- Academic language and understanding of task (Byrne & Harvey, 2015; Canesco & Byrd, 1989)
- Contextualised academic writing (Hyland & Hamp-Lyons, 2002; Sloan & Porter, 2009; Wingate, 2006)
- Feedback (Burns & Foo, 2012)
- Preparation for the demands of academic writing (Moore & Morton, 2005)
- Students' perspectives (Basturkmen & Lewis, 2002)











- Various entry points

- Compulsory timetabled sessions

- Student-centred & student-led

- Assignment focussed











- Compulsory academic writing diagnostic

- Compulsory timetabled sessions

- Tiered sessions

- Termly progression diagnostics









Business School Partnership Model

University of HUDDERSFIELD Inspiring tomorrow's professionals











Enabling Engagement via Complementary Support

University of HUDDERSFIELD











Maintaining Balance





Image: Gebrüder Thonet [Public domain], via Wikimedia Commons

Social Needs

Academic Needs

Support Needs











Failing to maintain balance...



Failing to maintain a balance between needs can leave an international student feeling overwhelmed and unable to engage.



Image: Bob Embleton [CC BY-SA 2.0 (http://creativecommons.org/licenses/by-sa/2.0)], via Wikimedia Commons









University Partnership Model

University of HUDDERSFIELD Inspiring tomorrow's professionals











Current Research



Evaluate International Students' Learning Transfer from International Learning Development sessions to course assigments











Any Questions?





Image: Ashashyou (Own work) [CC BY-SA 4.0 (http://creativecommons.org/licenses/by-sa/4.0)], via Wikimedia Commons











- Bartram, B. (2008). Supporting international students in higher education: constructions, culture and clashes. *Teaching in Higher Education*, 13(6). 657–668. <u>http://dx.doi.org/libaccess.hud.ac.uk/10.1080/13562510802452384</u>
- Basturkmen, H., & Lewis, M. (2002). Learner perspectives of success in an EAP writing course. Assessing Writing, 8(1), 31-46. http://dx.doi/10.1016/S1075-2935(02)00032-6
- Bevevino, M. M., Dengel, J., & Adams, K. (1999). Constructivist theory in the classroom internalizing: Concepts through inquiry learning. *The Clearing House: A Journal of Educational Strategies, Issues and Ideas, 72*(5), 275-278. <u>http://dx.doi.org/10.1080/00098659909599406</u>
- Burns, C., & Foo, M. (2012). Evaluating a formative feedback intervention for international students. *Practitioner Research in Higher Education, 6*(1), 40-49. Retrieved from <u>http://194.81.189.19/ojs/index.php/prhe/article/viewFile/93/174</u>
- Byrne, G. & Harvey, H. (2015). Supporting international postgraduate learners across a business school. In P. Kneale (Ed.) *Masters level Teaching, Learning and Assessment* (pp. 105-116). London: Palgrave.
- Canesco, G., & Byrd, P. (1989). Writing Required in Graduate Courses in Business Administration. *TESOL Quarterly*, 23(2), 305-316. http://www.jstor.org/stable/3587338?seq=1&cid=pdf-reference#page_scan_tab_contents
- Cavazos, Jr. J., Johnson, M.B., & Sparrow, G.S. (2010). Overcoming Personal and Academic Challenges: Perspectives From Latina/o College Students. *Journal of Hispanic Higher Education, 9*(4), 304-316. <u>http://dx.doi.org/10.1177/1538192710380744</u>
- Coates, H. (2005). The Value of Student Engagement for Higher Education Quality Assurance. *Quality in Higher Education*. 11(1), 25-36. <u>http://dx.doi.org/10.1080/13538320500074915</u>
- Eraut, M. (2004). Informal Learning in the workplace. *Studies in Continuing Education, 26*(2), 247-273. http://dx.doi.org/10.1080/158037042000225245











- Fredricks, J. A., Blumenfeld, P. C., & Paris, A. H. (2004). School engagement: Potential of the concept, state of the evidence. *Review of Educational Research*, 74(1), 59-109. <u>http://dx.doi.org/0.3102/00346543074001059</u>
- Gill, S. (2007). Overseas students' intercultural adaptation as intercultural learning: a transformative framework. *Compare: A Journal of Comparative and International Education*, 37(2), 167-183. <u>http://dx.doi.org/10.1080/03057920601165512</u>
- Hamilton, D.W. (2013). Contextualized Learning May Redefine Remedial Education. *Community College Journal of Research and Practice*, 37(12), 1016-1020. <u>http://dx.doi.org/10.1080/10668926.2012.746209</u>
- Haskell, E.H. (2001). Transfer of learning: Cognition, instruction and reasoning. New York: Academic Press.
- Hung, W. (2013). Problem-Based learning: A learning environment for enhancing learning transfer. *New Directions for Adult and Continuing Education*, 2013(137), 27-38. <u>http://dx.doi.org/10.1002/ace.20042</u>
- Hyland, K., & Hamp-Lyons, L. (2002). EAP issues and directions. *Journal of English for Academic Purposes, 1*(1), 1-12. <u>http://ac.els-</u> <u>cdn.com.libaccess.hud.ac.uk/S1475158502000024/1-s2.0-S1475158502000024-main.pdf?_tid=5b6af0a0-0a16-11e6-8e60-</u> 00000aacb360&acdnat=1461500362_2a61cb06ea6d05e10130372a841f0039
- James, M. A. (2014). Learning transfer in english-for-academic-purposes contexts: A systematic review of research. *Journal of English for Academic Purposes, 14*(Jun), 1-13. <u>http://dx.doi.org/10.1016/j.jeap.2013.10.007</u>
- Kasper, L. F. (1997). The impact of content-based instructional programs on the academic progress of ESL students. *English for Specific Purposes*, 16(4), 309-320. <u>http://dx.doi.org/10.1016/S0889-4906(97)00035-5</u>
- Kay, J., Dunne, E. & Hutchinson, J. (2010). Rethinking the Values of Higher Education Students as Change Agents? The Quality Assurance Agency for Higher Education, Gloucester, MA.









- McCulloch, A. (2009). The student as co-producer: Learning from public administration about the student-university relationship. *Studies in Higher Education, 34*(2), 171-183. <u>http://dx.doi.org/10.1080/03075070802562857</u>
- Masika, R., & Jones, J. (2016). Building student belonging and engagement: insights into higher education students' experiences of participating and learning together. *Teaching in Higher Education*, 21(2), 138-150. http://dx.doi.org/10.1080/13562517.2015.1122585
- Moore, T., & Morton, J. (2005). Dimensions of difference: a comparison of university writing and IELTS writing. *Journal of English for Academic Purposes*, 4, 43-66. <u>http://dx.doi.org/10.1016/j.jeap.2004.02.001</u>
- Nilson, L.B. (2013). Creating Self-regulated Learners. Virginia: Stylus Publishing, LLC.
- Perin, D. (2011). Facilitating Student Learning Through Contextualization: A Review of Evidence. *Community College Review*, 39(3), 268-295. <u>http://dx.doi.org/10.1177/0091552111416227</u>
- Pelletier, C. 2003. The experiences of international students in UK higher education: an annotated bibliography of unpublished research. (accessed 02/09/16).

https://www.academia.edu/7949045/The experiences of international students in UK higher education a review of unp ublished research

- Schunk, D. H., & Zimmerman, B. J. (Eds.). (2012). Motivation and Self-Regulated Learning: Theory, Research, and Applications. Mahwah, US: Routledge. Retrieved from <u>http://www.ebrary.com</u>
- Shaheen, N. (2016). International students' critical thinking-related problem areas: UK university teachers' perspectives. *Journal of Research in International Education, 15* (1), 18-31. <u>http://dx.doi.org/10.1177/1475240916635895</u>.











- Sloan, D. & Porter, E. (2009). Contextualising, Embedding and Mapping (CEM): A model and framework for rethinking the design and delivery of an in-sessional academic literacy programme support. *Emerge*, (1), 1-15. Retrieved from <u>https://www.northumbria.ac.uk/static/5007/arpdf/1329815/Sloan_and_Porter_Emerge_lss1.pdf</u>
- Song, B. (2006). Content-based ESL instruction: Long-term effects and outcomes. *English for Specific Purposes*, 25(4), 420-437. http://dx.doi.org/10.1016/j.esp.2005.09.002
- Vygotsky, L.S. (1978). *Mind in Society: The Development of Higher Psychological Processes*. Cambridge, MA: Harvard University Press.
- Wingate, U. (2006). Doing away with 'study skills'. *Teaching in Higher Education*, 11(4), 457-469. http://dx.doi.org/10.1080/13562510600874268
- Zimmerman, B. J. (1989). A social cognitive view of self-regulated academic learning. *Journal of Educational Psychology*, 81(3), 329-339. <u>http://dx.doi.org/10.1037/0022-0663.81.3.329</u>
- Zimmerman, B. J. (1986). Becoming a self-regulated learner: Which are the key sub-processes. *Contemporary Educational Psychology*, 11(4), 307-313. <u>http://dx.doi.org/10.1016/0361-476X(86)90027-5</u>







