



# University of HUDDERSFIELD

## University of Huddersfield Repository

Haq, K. A., Ward, Rupert and Wilkinson, Julie

Preliminary frameworks and models for telework maturity within organisations

### Original Citation

Haq, K. A., Ward, Rupert and Wilkinson, Julie (2012) Preliminary frameworks and models for telework maturity within organisations. In: Proceedings of The Queen's Diamond Jubilee Computing and Engineering Annual Researchers' Conference 2012: CEARC'12. University of Huddersfield, Huddersfield, p. 147. ISBN 978-1-86218-106-9

This version is available at <https://eprints.hud.ac.uk/id/eprint/13483/>

The University Repository is a digital collection of the research output of the University, available on Open Access. Copyright and Moral Rights for the items on this site are retained by the individual author and/or other copyright owners. Users may access full items free of charge; copies of full text items generally can be reproduced, displayed or performed and given to third parties in any format or medium for personal research or study, educational or not-for-profit purposes without prior permission or charge, provided:

- The authors, title and full bibliographic details is credited in any copy;
- A hyperlink and/or URL is included for the original metadata page; and
- The content is not changed in any way.

For more information, including our policy and submission procedure, please contact the Repository Team at: [E.mailbox@hud.ac.uk](mailto:E.mailbox@hud.ac.uk).

<http://eprints.hud.ac.uk/>

## PRELIMINARY FRAMEWORKS AND MODELS FOR TELEWORK MATURITY WITHIN ORGANISATIONS

K. A. Haq<sup>1</sup>, R. Ward<sup>1</sup> and J. Wilkinson<sup>1</sup>

<sup>1</sup> University of Huddersfield, Queensgate, Huddersfield HD1 3DH, UK

### ABSTRACT

This paper is a preliminary step to assess the feasibility of telework for any given organisation. We posit two qualitative frames of telework to define the additional, digital referential platforms that exist with regard to work today: abstraction and conceptualisation. To communicate research within this field we utilise a language taxonomy derived out of a review of the relevant literature. Furthermore, we propose a transformer model to serve as a means to i) interpret quantitative aspects of telework such as metrics and KPIs and ii) inform stakeholder decisions with regard to appropriate telework configurations for their respective company.

**Keywords** telework, qualitative frameworks of telework, themes and taxonomy of telework, transformer model