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Phillips, Mari

Woman centred care? Aspects of the emotion work of the research

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Final Programme

| 9:00 - 9:30 | Registration and Coffee |
| 9:30 - 11:00 | Opening Welcome: Professor Pam Smith - University of Surrey |
|             | Surveying emotions in the field: looking back and moving forward |
|             | Plenary panel and discussion (Chair: Professor Mike Rustin - University of East London) |
|             | Professor Paul Hoggett (Professor of Politics and Director of the Centre for the Study of Democracy, University of West of England) |
|             | Professor Marjorie Mayo (Professor in Community Development) Goldsmiths University of London |
|             | Professor Steve Fineman (Senior Professor of Organizational Behaviour) University of Bath |
|             | Professor Veronica James (Professor of Nursing Studies) University of Nottingham |
|             | Professor Rob B Briner (Professor and Head of School of Management and Organizational Studies) University of London |
| 11:00 - 11:30 | Coffee |
| 11:30 - 1:00 | Parallel sessions |

Mapping Emotions & emotional wellbeing (Chair: Professor Helen Cowie) [Lecture Theatre H]

Paper 1 | Cultures of emotion in schools: untangling the relationship between experience, display and others’ display of emotions at work |
| 11:30 - 11:50 | Anca Alba, Postgraduate Research Fellow, Warwick Institute of Education |
| 12:10 | Dr Geraldine Lee-Treweek, Principal Lecturer in Applied Social Studies, Manchester Metropolitan University |

Paper 2 | ‘It’s all part of the job’; Emotional labour and the work of ‘ordinary people’ |
| 12:10 - 12:30 | Christine Hogg, Senior Lecturer in Mental Health Nursing, University of Salford (Cheshire) |

Paper 3 | The importance of staff support in the provision of emotionally sensitive care |
| 12:30 - 12:50 | Cheryl Holman, Senior Lecturer, City University (St Bartholomew’s School of Nursing and Midwifery) |

(12:50-1:00) | Discussion |

Methodological issues in researching emotions & Theoretical approaches to emotions [Lecture Theatre J]

Paper 1 | Using Poetry as a Way of Inquiring into the Emotions, Values and Intentions of Nursing Practice |
| 11:30 - 11:50 | Clare Hopkinson, Senior Lecturer in Nursing, University of the West of England |
| 11:50 - 12:10 | Stephen Lloyd Smith and Kate Darlington, Brunel Business School |

Paper 2 | Emotional Documentation of Happy and Troubled Events: detecting feelings |
| 12:10 - 12:30 | Professor Liz Bondi, School of Health in Social Science, University of Edinburgh |

Paper 3 | The Missing Dimension - Emotions in the Social Sciences |
| 12:30 - 12:50 | Professor Michael Rustin, University of East London |

(12:50 - 1:00) | Discussion |
2.00 – 3.30
Parallel sessions

Mapping Emotions & emotional wellbeing
Chair: Dr Margaret Volante
[Letter Theatre H]

Paper 1
The Ironic and Un-intended Consequences of Home-teleworking
(2:00 – 2.20)
Dr Raffaella Valsecchi, Lecturer in Critical Management, Brunel Business School, Brunel University

Paper 2
Empathic Engagement by Care Assistants Working With Older People Living in Care Homes
(2:20 – 2.40)
Professor Billie Hunter, Institute for Health Research, Swansea University

Paper 3
Mapping the emotional terrain of midwifery: what can we see and what remains hidden?
(2:40 – 3.00)
Mari Phillips, Head of Division of Midwifery, University of Huddersfield

Paper 4
“Getting it Right”: An Ethnographic Study on How Palliative Care Nurses Discuss Death
(3:00 – 3:20)
Lynne Kovan, Lecturer Practitioner Education Department, Princes Alice Hospice

Discussion
Dementia & Emotions & The emotional landscape of midwifery and other specialist practice & gender
Chair: Dr Trevor Adams
[Letter Theatre K]

SYMPOSIUM & WORKSHOP
Chair: Dr Stephen Smith
[Letter Theatre F]

TRUST ME, I AM A MAN, AND A DOCTOR'. DOES MEDICAL EMOTIONAL ABSTINENCE COMPROMISE PATIENT SAFETY?

Chair: Professor Pam Smith – University of Surrey

(2:00 – 2.45)
Dr Konstantinos Arfantis, Research Associate, James Shilitto, Research Assistant, Professor Pomfret, Safety Research Unit, Morecambe Bay Hospitals Trust

WORKSHOP
(2:45 – 3.30)
Pam Frost. Surrey & Borders Partnership NHS Trust

3.30 – 4.00
TEA

4.00 – 4.15

Plenary Session (Chair: Professor Pam Smith – University of Surrey)

Dr Paulo Lopes, Senior Lecturer, Department of Psychology, University of Surrey

Emotional intelligence in education: Looking into the future

Dr Stephen Smith – Brunel University

4.15 – 5.00
Feelings in the field: into the future

Dr Stephen Smith – Brunel University
Professor Ruth Simpson – Brunel University

Special message from Professor Arlie Russell Hochschild, Professor of Sociology at the University of California at Berkeley

End of conference drinks

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2nd INTERNATIONAL EMOTIONS CONFERENCE
‘THE FUTURE OF FEELINGS’

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FRIDAY 13 JUNE 2008

FINAL PROGRAMME

Lecture Theatre Block
University of Surrey
Guildford
Surrey
GU2 7XH