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Power, Jess, Harris, Joanne and Leaper, David J.

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Using QFD as a method to develop functional medical products for children with cancer
Background

- Local charity – real world problem
- Cancer in childhood is rare
- Intensive chemotherapy – central venous catheters (lines)
- Tunneled under skin, external opening on chest

Problem

- Risk of displacement
- Accidental complete removal
- Children may wish to conceal them
- Discomfort during sleep
- Lines may dangle

Challenge

Harness to improve well-being of children with cancer
Interdisciplinary team Dr J Power, Prof D Leaper, J Harris
Local cancer charity Little Heroes
Student researcher (teaching/research nexus)

Philosophical Approach - constructive interpretivism
- Balance – academic enquiry and practical application
- Resolve epistemological and methodological differences
- Timeframe – interpretivist approach was adopted

Data collection techniques
- Market research / product research / standards
- Focus group / interviewed medical personnel
- Product analysis
- Synthesized the findings using a QFD
A method of translating customer needs into appropriate technical requirements

Parents / carers
• Location of harness (comfort)
• Design function (functional)
• Health and Safety (various)
• Style line (aesthetics)

Comfort wear trial – current products

Priority; Comfort (fit), function, H&S, styleline
“Wigglebag”

Harness to improve well-being of children with cancer

- Ergonomically designed
- Comfort / functionality / dignity
- Stylish
- Antibacterial
Any Questions?

Project Lead:
Dr. Jess Power
e.power@hud.ac.uk
Co-authors D.Leaper and J.Harris

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