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Preliminary frameworks and models for telework maturity within organisations

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### Telework maturity within organisations.

#### Telework: a feasible, productive and complementary solution in the competitive market?

**Research Question:**

- **Stage 1:**
  - Quality frame
  - Teleworking: a feasible, productive and complementary solution in the competitive market? An exploratory study within local councils of the impact of teleworking in terms of maturity, transition and transformation of working practices.

**Theoretical framework:**

- **Stage 2:**
  - Metrics and KPIs within qualitative frame
  - Qualitative units of telework as per above represent identifiable units of working practices existing in organisations, and thus lead us to test, validate, and thus find out whether or not there are three broad categories namely, individual (human resource), process, product and/or output.

**Themes and taxonomy:**

- **Stage 3:**
  - Taxonomy of telework would add to existing literature as there is no common framework of terms other than three broad categories namely, individual (human resource), process, product and/or output.

**References:**

- **Stage 4:**

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