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Preliminary frameworks and models for telework maturity within organisations

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Telework: a feasible, productive and complementary solution in the competitive market? An exploratory study within local councils of the impact of teleworking in terms of maturity, transition and transformation of working practices.

**Metrics and KPIs within qualitative frame**

Qualitative units of telework as per above represent identifiable units of working practices and contexts in which such have parameters within which to target our investigation. Councils would be representative of potential case studies for research owing to large part to metrics and KPIs that are established within this sector as per government protocol. Metrics and KPIs would provide a measure of the impact of telework in terms of the impact of telework for an organisation. We would further posit data in a meaningful form in terms of themes and taxonomies.

**References**


